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# DŮVĚRA

JAKO PODMÍNKA  
SOCIÁLNÍ PRÁCE

15.—16. 5. 2025

**Na ulici se pracuje!**





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# STREET MEDIATION in Finland

Jessica Hakala & Virpi Roponen

Children of the station NGO (Aseman Lapset)

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# Who are street mediators?

Trained street mediators include:

- ✓ youth workers
- ✓ specialised youth workers
- ✓ outreach or mobile youth workers
- ✓ teachers and curators
- ✓ family workers
- ✓ crisis workers
- ✓ substance misuse workers
- ✓ social workers
- ✓ psychologists.



**CHILDREN OF  
THE STATION**



# Street mediation is..

- **1) Tool for work**

- Philosophy / point of view- restorative justice
- The purpose is to intervene constructively and with a low threshold in conflicts where young people are in some role/roles
- Part of the professionals basic everyday work

- **2) Service**

- Law Based
- Based on voluntaryness
- Professionally supervised volunteer work



# Why street mediation?

- Young people showing symptoms of criminal or disruptive behaviour benefit from fast interventions with a low threshold
- A Young Person becomes a subject in his/her own cause
  - Facing and dealing with the conflict and the claimant
- **Taking the responsibility – a learning process – goal to make a positive change**



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# Restorative justice

Corrective action - a process where the conflict parties together figure out how the consequences of the conflict will be handled and what effects the conflict will have in terms of the future.

(Tony Marshall)



# Restorative questions

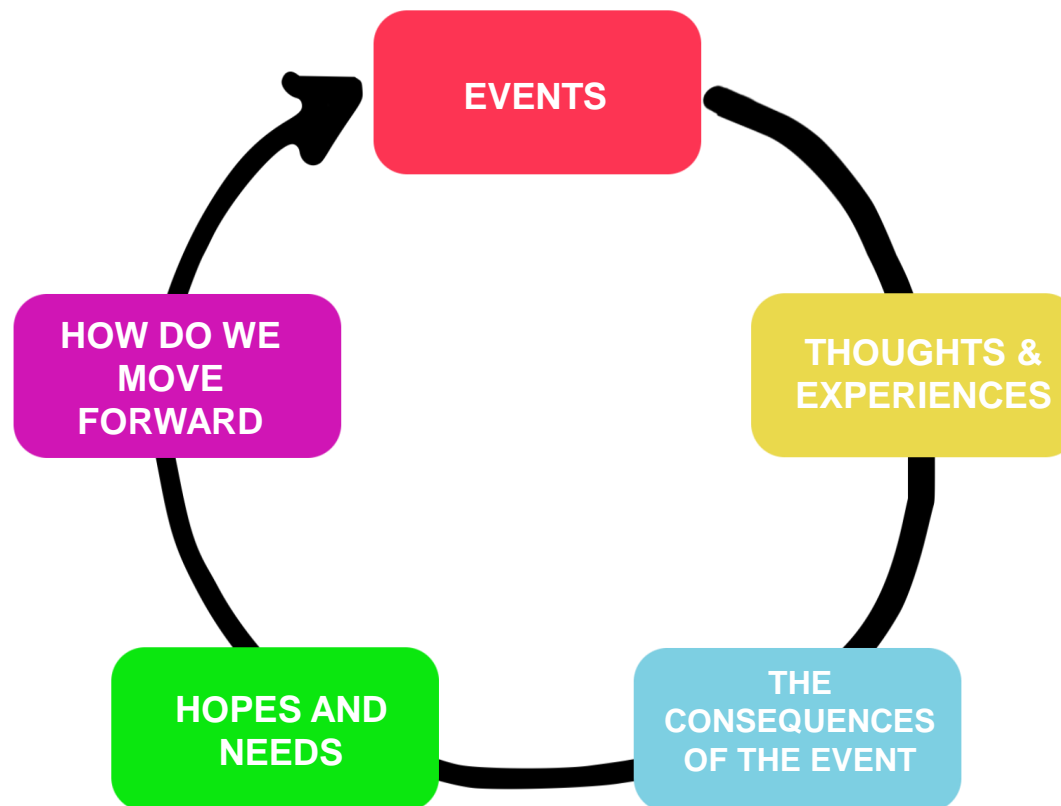
- **Neutral questions**

- Not looking for someone to blame, but solutions
- Open questions, no lead
- No forced apologies

Don't make assumptions



# Mediation process







# Summary

- Street mediation is work method for youth- and educational professionals
- Possible to use in everyday work
  - law based mediation process
  - multiprofessional cooperation
- **Based on restorative**





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Thank you!

**Jessica Hakala,**

tel. +358 50 439 4433

mediator, trainer

Street mediation

**Virpi Roponen,**

tel. +358 40 847 5739

Community developer,  
mediator

Detached youthwork /  
Walkers-bus

firstname.lastname@asemanlapset.fi  
[www.asemanlapset.fi/fi/toimintamuotomme](http://www.asemanlapset.fi/fi/toimintamuotomme)



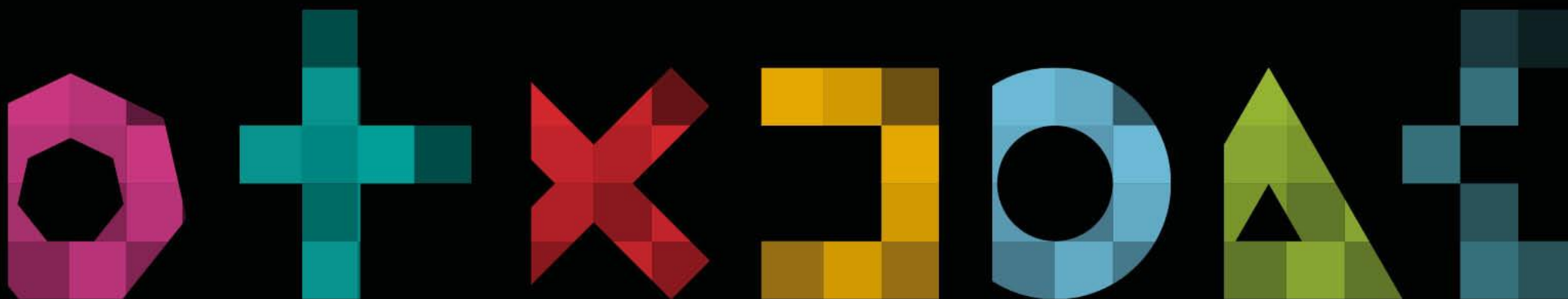




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